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THE KITCHEN AT HOLMES SAFETY MEASURES

Our number one priority will always be the safety and wellbeing of our guests and team members. We can imagine you have some questions related to your reservation and return to THE KITCHEN AT HOLMES. Please find below our FAQ and more information on the measures we take.

THE KITCHEN AT HOLMES has repurposed the space to ensure physical/social distance and all food and drinks are served under the strictest safety procedures. We are delighted that our bar area will be open from 4th July.

WHEN WILL THE KITCHEN AT HOLMES REOPEN AGAIN?

THE KITCHEN AT HOLMES has been open for takeaway drinks from the 13th June and we're delighted to open our bar from the 4th July. Currently our restaurant remains closed but we hope to open it again soon. We encourage you to make a reservation to secure a seat in the bar. Our revised opening times are now Monday-Sunday 12-10pm. We will be serving a limited food menu Sunday-Tuesday 3pm-8pm and

Wednesday -Saturday 3pm-9pm.

BOOK YOUR TABLE in the bar

DO I NEED TO MAKE A RESERVATION?

Yes, with the new governmental measurements and the limited seats available, you need to make a reservation in advance for a seat in our bar. On our website you can easily see which tables we have available. Due to the necessary safety measurements and limited capacity, tables can be reserved for a time slot of 1.5 hour for tables of 2, 2 hours for tables of 4, 2.5 hours for tables of 6. We thank you for your understanding.

WITH WHOM CAN I VISIT THE KITCHEN AT HOLMES?

You can enjoy your Kitchen at Holmes experience with up to two households, and the 1 metre distancing rule will not apply for your table.

IS THERE ENOUGH SPACE FOR SOCIAL DISTANCING?

Kitchen at Holmes has repurposed the bar area to ensure social distancing and is taking all measures to welcome you back safely. To ensure the 2 metre distance we will not have more than 33 guests inside the bar at the same time. To ensure social distancing between you and our team members, your food and drinks will be delivered on 1 metre distance unless agreed differently.

WHAT IS EXPECTED FROM ME DURING MY VISIT?

HEALTH: Most importantly: We expect you to be healthy. If you have any symptoms, please cancel your reservation and do not visit Kitchen at Holmes and seek medical advice. Before you make your entrance to Kitchen at Holmes, we will ask you questions related to your health and wellbeing.

SANITISE: At the entrance you will find a sanitiser station. Please sanitise or wash your hands at our entrance before you will be seated to your table.

FOLLOW INSTRUCTIONS: We expect you to follow the instructions and to keep 2 metre distance wherever possible when navigating around the restaurant or 1 metre with risk mitigation for your safety and the safety of our guests and team members.

YOUR TABLE RESERVATION: Due to the necessary safety measurements and limited capacity, your table will be reserved for 1.5 hour for tables of 2, 2 hours for tables of 4, 2hours and 2.5 hours for tables of 6 from the time of your reservation. We thank you for your understanding.

SHARING/NON SHARING: The menu is designed as individual plates as well as bits to share. If you would like to enjoy a number of small plates and prefer to have these all for yourself (we get that), then we can deliver in courses to each guest at the table separately.

PAYMENT: We are offering cash-free methods of payment including contactless payment methods.

WHEN DO I NEED TO CANCEL MY BOOKING?

Even prior to your arrival we are focused on your wellbeing. If you have any symptoms, please cancel your reservation and do not visit THE KITCHEN AT HOLMES and seek medical advice first. Be sure to follow World Health Organization guidelines to prevent the spread of COVID-19. Our team members will ask the following questions upon your arrival:

- 1. Did you have one or more of the following symptoms over the last 24 hours?

Cough - a cold - fever - shortness of breath

- 2. Do you have a member of your household that has symptoms of hayfever or shortness of breath?
- 3. Have you had Covid-19 and has it been diagnosed in the last 7 days?
- 4. Do you have a member of your household that has Covid-19? And have you been in contact with him/her in the last 14 days?
- 5. Are you in quarantine because you had contact with a person that is diagnosed with Covid-19?

If you can answer every single question with a prompt 'No' we would love to give you a warm welcome to THE KITCHEN AT HOLMES!

WHAT ARE THE MEASURES THE KITCHEN AT HOLMES HAS TAKEN?

Enhanced Cleanliness

- Increased cleaning and disinfection of all public areas, paying special attention to high-touch items
- Stations with alcohol-based hand sanitiser and gloves at the main entrance, the restaurant and toilets
- Ensure your table and chair is disinfected before your arrival
- Our toilets are only available for our guests

Your Safety and Comfort

- Health check upon arrival
- You will enter KITCHEN AT HOLMES at the main entrance on Baker Street unless you are a resident of the hotel. After saying goodbyes, we will guide you to our exit on Baker Street, to avoid guests crossing each other
- We are spacing tables a safe distance apart to ensure physical distancing and a reduced capacity
- Display signs, floor markings and ropes with instructions for social distancing. (1m in the UK)
- We have a physical menus available for one-time-use only or you can visit the website if you prefer [MENU](#)
- We will use paper napkins instead of linen napkins, for one-time-use only

- Salt, pepper, sugar and sauces will be pre-packaged in sachets
- All dishes that are designed to share can be just for one person if you prefer and we can deliver separate dishes to each guest.
- No cash payments. We are offering cash-free methods of payment including contactless payment methods

Encouraging our guests to stay well

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